

# **ENTRANTS TERMS AND CONDITIONS**

(updated: 22 April 2024)

### Vehicle Approval

Once you have completed your online vehicle entry, our dedicated team will review all submitted documentation. Upon thorough examination, if your entry meets all the necessary requirements, you'll receive an automated email confirming approval. However, if your entry does not pass our minimum requirements, we will notify you via email. Please allow up to 14 days for an email notification, as we strive to ensure a comprehensive assessment of each entry to maintain the integrity of our event.

# Cross Entry (2 Drivers, 1 Vehicle)

Entrants are permitted to have <u>one</u> additional driver for their vehicle, referred to as a Cross Entry, allowing for two drivers to share the same car throughout the Event. However, it is essential to note that the individual nominated as the Cross Entry is <u>not</u> permitted to enter another vehicle during the event.

## Double Entry (2 Vehicles, 1 Driver)

Entrants participating in driving events are only permitted to enter one vehicle for competition. However, if you are solely entering the Show n Shine category, you're welcome to showcase your vehicles without restriction.

## **Cancellation by you**

If for any reason you need to cancel your entry to an Event, you can request a refund however you will be charged a \$50 administration fee. If you have pre-purchased merchandise, camping, garage fees, etc. these can also be refunded to you along with the entry fee minus the \$50 administration fee. We will only accept cancellation requests up to 28 days prior to an Event. Any cancellation requests made after this time will not be accepted. Please send your refund request to <u>admin@autofest.com.au</u> along with your bank account details.

## **No Show Policy**

Any pre-paid Entrants that do not attend the Event for any reason forfeit their Entry Fees, along with any other costs such as merchandise, camping, garage fees, etc. and no refund or transfer will be given.

#### **Transferring your Entry**

We will no longer accept transfers of Entry's to the following year's Event.



### **Change of Vehicle**

If for any reason you need to change the vehicle on your Entry, you must request to do so at least 28 days prior to the Event. You will be required to email photos of the new vehicle along with vehicle description (including make, model, engine, etc.) to <u>admin@autofest.com.au</u>. The new vehicle must meet the minimum requirements as outlined in the "Entrant Vehicle Guide". Failure to advise us of the change within this timeframe may result in the risk of forfeiting your Entry.

### **Change of Entrant**

We will no longer accept changes of Entrants. If you are unable to make it to the Event then cancellation fees apply as noted above.

## **Merchandise/Trader Sales**

Entrants who have not purchased a trade site are not permitted to sell merchandise and/or any goods without obtaining prior approval from us. Any unauthorised traders may result in eviction and/or denial of future participation.

### **Response Time**

We aim to process requests for refunds within 10 business days of having received them. The refund will be sent to your nominated bank account.

## **Contact Us**

If you wish to speak to us about these Terms and Conditions, please feel free to contact us at admin@autofest.com.au or give us a call on 0417 511 557.